

# UW Legal Intermediate Outcome

## Hotline Advice Helped Resolve Legal Problem

Only Clients In UW Zips Included

Cases Closed 1/1/2011 To 11/4/2011

| Hotline Clients |            |              |            |
|-----------------|------------|--------------|------------|
| Proposed YTD    |            | Actual YTD   |            |
| 315             |            | 346          |            |
| Resolved        |            | Not Resolved |            |
| Proposed        | Actual     | Proposed     | Actual     |
| 227             | 297        | 88           | 49         |
| <b>72%</b>      | <b>86%</b> | <b>28%</b>   | <b>14%</b> |